As a reminder the topics covered in those modules were: employee behavior, motivation theories including Maslow’s Hierarchy of Needs, Theory X and Theory Y, and the Two- Factor theory (also known as Herzberg's Motivation-Hygiene Theory and Dual-Factor Theory), Contingency Theories (Fiedler Model, Situational Leadership Theory, and Leader-Participation Model), organizational and management communication, and organizational control processes.

In your textbook page 496 Case#2 titled: If you can't say something nice, don't say anything at all. Read this case a couple of times and reflect on the topics covered in modules 6, 7, and 8 and complete additional independent research to answer the following questions.

1. Which leadership theory and motivation theory is being implemented by Boston Consulting Group?
2. Is controlling employee performance an important responsibility of a manager? Explain.
3. What are the benefits and drawbacks related to manager-employee feedback? Describe one feedback method that is considered a best practice.
4. Would you rather participate in a performance review process similar to Boston Consulting Group or Netflix? Please explain your reasons for making this choice.

Your paper should be 4-6 pages in length and conform to APA guidelines  Include at least one (1) credible source of information in addition to the course textbook.

**References:**

Robbins, S. P., Coulter, M. A., & DeCenzo, D. A. (2020). *Fundamentals of management (11th ed.)*. Pearson Education.